**Integrate Enquiry API With Your Website**

*Capture every customer enquiry the moment it happens—directly from your website into moonstride’s CRM. With our Enquiry API, you can ensure no potential booking is ever missed.*

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**1. Introduction**

Integrating your website’s enquiry or contact form with moonstride is a smart way to streamline your customer engagement. With just a few setup steps, all enquiries submitted through your website are safely stored in your moonstride CRM. This means your sales team can respond swiftly—without any manual data re-entry.

**2. What Is The Enquiry API?**

The **Enquiry API** is a connection between your website and moonstride. Whenever a website visitor fills out an enquiry or contact form, the API automatically sends all those details straight into your CRM.

* No more missed leads or manual copying of contact form entries.
* Every website submission becomes a live opportunity in your moonstride system.

**3. Why Use The Enquiry API?**

* **Save time:** Website leads reach your team instantly, ready for action.
* **Eliminate errors:** No need to retype or copy and paste enquiry details.
* **Centralise data:** All your potential customers are stored in one CRM—easy to track and follow up.
* **Seamless integration:** Works with most modern websites; your developer will know what to do.

**4. How To Request Your API Key & Documentation**

To get started:

1. Contact the moonstride support team (or your onboarding manager).
2. Request your dedicated **Enquiry API key** and the official API specification document.
3. Receive your secure details and integration instructions via email.

*Insert screenshot here showing where to request API key (if applicable in platform)*

**5. Steps For Website Integration**

* Share the API specification and API key with your web developer or technical team.
* Your developer can use the provided documentation to set up the API call when a customer fills out a form on your website.
* The integration process is straightforward for any web professional.
* Test the integration by submitting a test enquiry through your website—check if it appears in your moonstride CRM under **Enquiries**.

**Tip:** If your developer needs guidance, our support team is always available to help, review, or troubleshoot the integration.

**6. Support & Troubleshooting**

If you have any questions or your developer encounters an issue:

* Contact moonstride’s support team with your query and details of your website platform.
* Our technical specialists are happy to walk you through the process or investigate any problems.

**7. See Also**

* [CRM Overview](https://platform.openai.com/playground/prompts?preset=preset-llp5NhIOF1eArNsL6eNRDo41)
* [Lead & Enquiry Management](https://platform.openai.com/playground/prompts?preset=preset-llp5NhIOF1eArNsL6eNRDo41)
* [Onboarding Checklist for New Users](https://platform.openai.com/playground/prompts?preset=preset-llp5NhIOF1eArNsL6eNRDo41)
* [API Troubleshooting Guide](https://platform.openai.com/playground/prompts?preset=preset-llp5NhIOF1eArNsL6eNRDo41)

**Summary & Next Steps**

Setting up the Enquiry API lets you manage your leads with confidence, keeping everything in one place and speeding up your customer follow-up. Don’t hesitate to get in touch if you need assistance—our support team is always here to help, whether you’re at the planning stage or ready to test your integration.